

## London Borough of Bromley

### PART 1 - PUBLIC

## Briefing for Care Services Policy Development and Scrutiny Committee 28<sup>th</sup> June 2016

# CONTRACT ACTIVITY 2016

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## 1. SUMMARY

- 1.1 Executive and Resources Policy Development and Scrutiny (E&R PDS) Committee reviews contract registers for all departments. The appendix to this report sets out all the Care services contracts valued at £50,000 and over and updates Members on actions taken on those contracts which are identified as high and medium risk.
- 1.2 This report covers all contracts in the Care Services Portfolio. Education contracts are reported separately to the Education Select Committee (formerly Education PDS Committee).

## 2. THE BRIEFING

- 2.1 Appendix 1 is an extract from the Corporate Contracts Register which was reviewed by E&R PDS on 12<sup>th</sup> May 2016. For ease of reference this appendix has been sorted into tabs by contract end date. There are 124 Care Services contracts with a value of £50,000 or more listed in this appendix
- 2.2 Commissioners have already considered the actions required as a result of the contracts which appear on the register and a programme of work is in place to ensure that pre-tender planning and procurement processes will be completed on time and reported as required. This work will result in a number of significant contract awards which will be reported to the Portfolio Holder and Executive as appropriate.
- 2.3 The Contracts Register is used as the basis for Procurement Team and Officer work plans.
- 2.4 A traffic light system is used to assess the current status of each project and any projects with red status are tracked and reported to fortnightly divisional management team meetings. The Corporate Commissioning Team reviews the register quarterly. Commissioners and Procurement and Contract Compliance staff implement recovery plans for projects with red status alerts in order to mitigate all risks and to ensure that the department operates within financial regulations.

- 2.5 Six contracts in Appendix 1 were flagged red (high risk) and 34 were flagged as amber (medium risk) when the report was considered by E&R PDS. Actions taken by officers to mitigate these risks since 12<sup>th</sup> May 2016 are outlined in the paragraphs below. Three additional contracts have been flagged as high risk since E&R PDS.

### **CARE SERVICES CONTRACT REGISTER TAB 1 – CONTRACT EXPIRATION DATE TO MARCH 2017**

#### **2.6 Contracts Flagged RED – High Risk**

Line

- 1 Hospital Discharge Worker. This contract ended on 31 March 2016 but the work is continuing. A new contract will be put in place, jointly funded by the Council and Bromley CCG and joint discussions are on-going to formalise these arrangements. This function will be included in the larger contract that amalgamates carer support.
- 6 Children’s Recovery Support Service 1:1 Counselling - Contract ending 30<sup>th</sup> June 2016 - Report elsewhere on this agenda to extend existing contract further to enable review of service specification in light of Ofsted review and recommendations, and to retender. Commissioners are aware that this waiver should have been sought earlier and changes in current processes should avoid this happening in the future.
- 33 Older People – residential Home Respite (BUPA). Following a review of the service and discussions with provider, the current contract will cease 30 June 2016.
- 34 Older People – residential Home Respite (THE Heathers). Following a review of the service and discussions with provider, the current contract will cease 30 June 2016.
- 37 Older People Respite at Home - Detailed analysis of the services provided under this contract identified that this was a signposting and prevention service rather than a service meeting assessed needs via respite provision. This service could not therefore be amalgamated and included in the wider re-tendering exercise for universal support to carers. An officer has been recruited to a joint LBB/CCG post to undertake this re-procurement and re-specify carers services in line with the new carers strategy. In the interim the Council is seeking continued joint funding via the Better Care Fund to enable the short term continuation of the service until the end of the financial year which will align the term of this contract with the re-tender for carers services. These services will then be amalgamated into a larger (BCF Funded) carers contract.
- 39 Mental Health – Respite at Home Service - This service is currently out to tender with a closing date of 27 June 2016. Evaluation will take place during July with the findings / recommendation scheduled for presentation to the Commissioning Team in late July. Subject to Commissioning Team approval, award will be subject to Portfolio Holder decision. Soft market testing prior to commencement of the tender highlighted the importance of sufficient volumes to attract provider interest. Providers indicated that a framework would be unattractive and would increase unit costs due to low volumes. Assuming suitable bids are received and Commissioning Team and PH approval is granted before mid-August, there will be sufficient time for TUPE due diligence and contract award to enable service continuity.

## **Other High Risk Contracts identified.**

- 25&26 Supporting People Accommodation Based Support for Young People. This will be awarded as one contract. Contract expires 31<sup>st</sup> August 2016. The tendering process was delayed by 6 weeks caused by unforeseen actions by the current service provider and late notification by a landlord of withdrawal of 2 properties from the scheme. As a result officers had to change the service specification just prior to original PQQ advert date. Evaluation of tenders will take place in mid July 2016. The contract award will be made at a Special Meeting of Executive in early August 2016.
- 38 Tenancy sustainment Services – the contract award for this service will be made by the Portfolio holder in August 2016. Authority to start the procurement process was given on March 10<sup>th</sup> 2016 after Members had considered a Gateway report. The Gateway report was delayed until the budget for 2016/17 had been set in order that any efficiencies included could be addressed in the procurement strategy

## **2.7 Contracts Flagged Amber - Medium Risk Contracts**

Line

- 11 Mental Health Welfare Benefits Service – Expires 30<sup>th</sup> June 2016. Tender process delayed whilst all options for this service were considered. A paper elsewhere on this agenda requests an extension of current contracts and sets out the reasons for delay.
- 61 Range of Third Sector Contracts – Review report to Care Services PDS in September 2016
- 66 Nursing Care Beds for Older People – Report with future strategy is elsewhere on this agenda.
- 67, 68, 69, 70, 71, 72, 74, 75,  
Older People – Housing Related Support in Extra Care Housing. Tendering exercise is in progress. Contract award will go to CS PDS and Executive in September.
- 79 Provision of Services to Carers – Mental Health worker – Procurement strategy for Carers to be reported to CS PDS in September 2016
- 82 Direct Payments Support Services – Procurement strategy to be reported to CS PDS in September 2016
- 95, 101, 109 112, 115  
Strategic Partnerships – Strategy to be reported to CS PDS in September 2016
- 99, 102 Public Health – GP SLAs & Sexual health services – Public Health Commissioning Intentions will be reported to CS PDS in September 2016
- 100 Public Health - Smoking Cessation Services – This contract will cease in March 2017

- 103 Public Health – Childrens and School Nursing – Report elsewhere on this agenda.
- 129 Independent NHS Advocacy Services – To be included in strategic review of third sector services to CS PDS in September 2016

**CARE SERVICES CONTRACT REGISTER TAB 2 – CONTRACT EXPIRATION DATE TO MARCH 2018**

**2.8** Reports on this tab are flagged as amber because they are high value and require full reviews and Gateway reports prior to the commencement of tendering action. Progress is monitored through the Contracts Register.

Line

3,9 Learning Disabilities – supported living services – Gateway Report to Care services PDS elsewhere on this agenda.

8,10 Learning Disabilities – supported living services – contracts expire June 2017 - tendering exercise will commence Autumn 2016.

30, 31,32,54,56,58

Public Health - No concerns about timetables being met on these contracts.

46 Strategic Partnerships – Strategy to be reported to CS PDS in September 2016